

Toray Improves Document Management as Part of D365 Upgrade



Toray Composite Materials America, Inc.

Toray CMA was upgrading to Dynamics 365 Finance from Dynamics AX 2012 and partnered with MCA Connect to ensure a seamless transition. As part of the project, Toray CMA aimed to improve their business document solution, moving away from SSRS.

CHALLENGES

Toray CMA initially used SSRS (SQL Server Reporting Services) with their AX 2012 system to manage their document templates. However, they faced several challenges. SSRS was complex and time-consuming, requiring significant developer intervention for even minor changes. Managing 20-30 different templates across various regions and legal entities was cumbersome. With the upgrade to Dynamics 365 Finance, Toray CMA needed a more efficient solution to handle their growing document management needs.

PARTNER SOLUTION

During the upgrade to Dynamics 365 Finance, MCA Connect recommended Docentric to streamline Toray CMA's document management. Leveraging existing data sources ensured data accuracy and control, which was crucial for Toray CMA's operations. The integration of Docentric into the Dynamics 365 environment replaced SSRS, simplifying the document management process. MCA Connect developed the initial set of templates and provided training to Toray CMA's team, enabling them to manage templates independently. Docentric's ability to handle different company data and logos natively allows Toray CMA to add legal entities without changing templates and engaging MCA Connect.

CUSTOMER BENEFITS

Toray CMA's team can now manage and update document templates without relying on developers or system integrators, saving time and reducing costs. By handling data within code, Toray CMA ensures precise and accurate document generation, which is crucial for their business operations. This approach provides them with greater control over data management and allows them to leverage existing development, reducing development time, cost, and the risk of errors.



IN-HOUSE MANAGEMENT

Toray CMA's team can now manage and update document templates independently, saving time and costs.



DATA ACCURACY

Leveraging existing data sources ensured data accuracy and control, crucial for Toray CMA's operations.



EASY SCALABILITY

Docentric's integration allows Toray CMA to add legal entities without changing templates or engaging MCA Connect.

SPOTLIGHT



Toray Composite Materials America (Toray CMA) is a global leader in advanced materials, specializing in industrial products such as carbon fiber, synthetic fibers, and textiles. With operations spanning multiple countries, Toray CMA's diverse product range and international presence necessitate a robust and adaptable document management system.



Customer:
Toray Composite Materials America, Inc.



Website:
<https://www.toraycma.com/>



Country: USA



Industry: Manufacturing



Products and services:
Dynamics 365 Finance