

DYNAMICSCON PRESENTATION



DYNAMICSCON

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DynamicsCon.com

DYNAMICS CON
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ALERTS++



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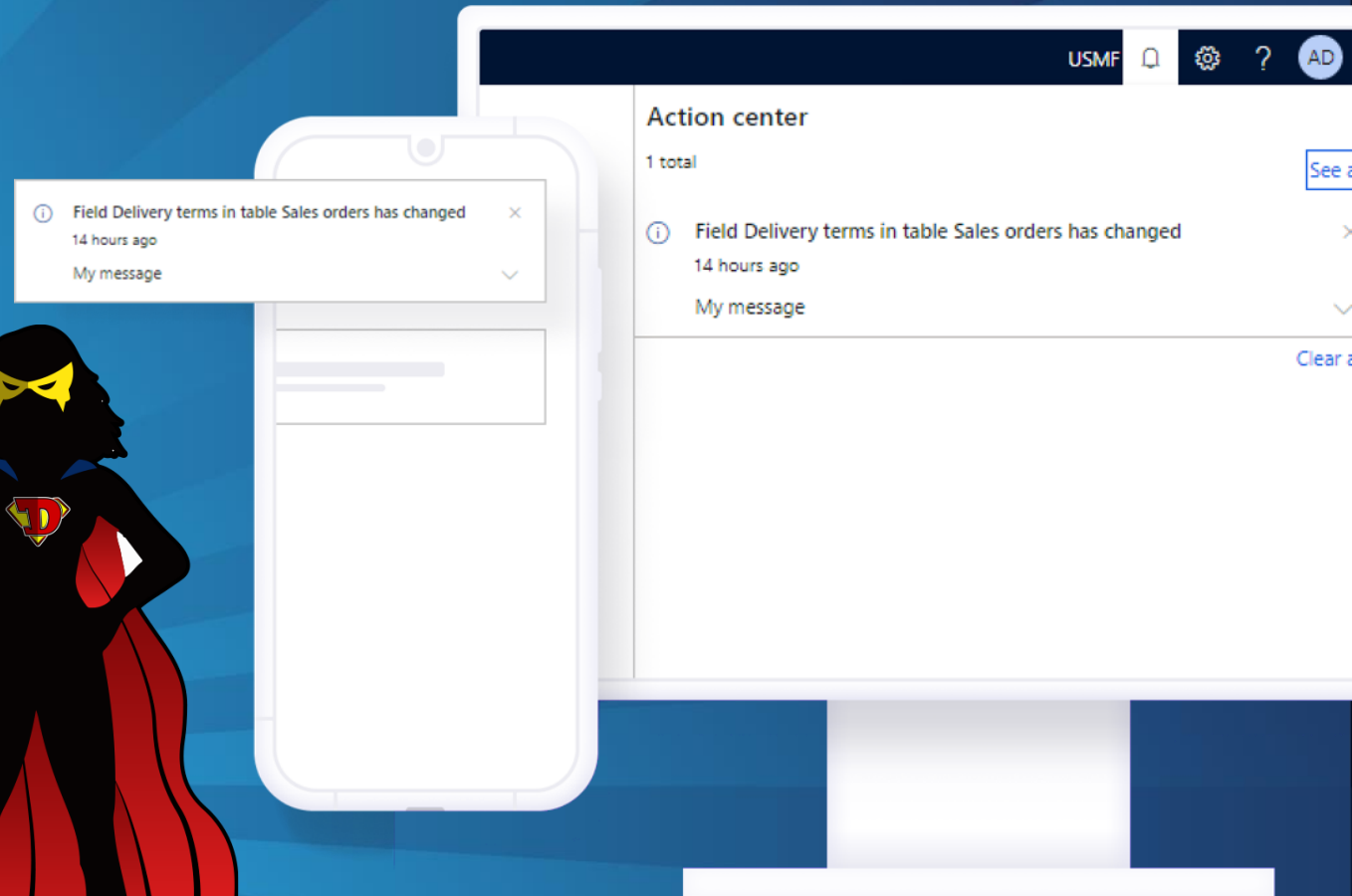
How can alerts help you

- They can inform you about

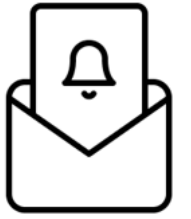
- Data changes
- Events near/past due

- They can notify

- You
- Your colleagues
- External partners
- Other applications

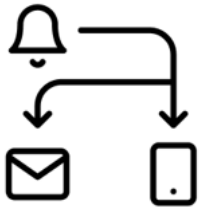


The D365FO alerts story



- They were popular in previous AX versions.
- At first unsupported in D365FO.
- Top voted missing feature on the [Ideas](#) portal.
- Basic support was added in 2018, but without email notifications.
- Email notifications were added later on in 2019.
- Still a mixture of new and legacy code. Many legacy features are there but not fully functioning.

D365FO alerts

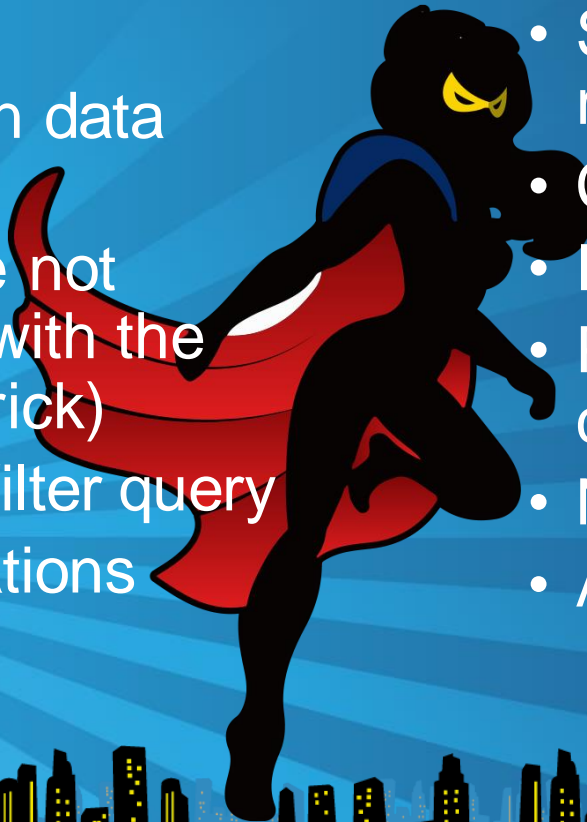


Standard

- Change based alerts
- Due date alerts
- Works on form main data source
- Subgrids (lines) are not supported (except with the SysTableBrowser trick)
- Applies the form's filter query
- Basic email notifications
- Business events

Custom

- Simpler alerts for a specific field
- Show/edit query and other alert rule fields
- Copy alert rules
- Rich dynamic email templates
- Placeholders for dynamic content
- Notify additional users
- Alerts summary email





DEMO

DYNAMICSCON

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DUG

SUMMARY



Standard

- Change based & Due date alerts
- Filter records
- SysTableBrowser trick for lines
- Action center, Notification list, emails
- Business events for integrations
- Use database log for details

Custom

- Simpler alert rule creation, better overview, copy rules, edit query
- Rich dynamic email templates
- Notify additional users
- Alerts summary email
- API for advanced custom scenarios
- Use Docentric Free Edition or ask your developer

ALERTS++ in Dynamics 365 for Finance & Operations



**QUESTIONS, IDEAS,
DISCUSSION**

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